



TVCC  
HEALTH SCIENCE CENTER  
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To Whom It May Concern:

We have just finished the intensive process of reviewing, analyzing, and awarding a contract for all copiers/printers on the Athens campus.

The process went as smoothly as could be anticipated, largely due to the professional guidance provided to us by Monette. Her manner and approach in handling her challenge in helping us through this difficult time is to be commended.

She was in a bidding process with a formidable competitor and handled her assignment with grace, sensitivity, and integrity. It has been a couple of months since the contract was awarded, and I have no regrets whatsoever. Everything Monette told me has been done, and I am confident that future endeavors will be handled in a timely manner as she has promised.

We have had no legitimate complaints about the new Xerox digital copiers/printers. Our people like the easy-to-read interfaces and ease of use of the machines.

Even if her prices had been a little more I would have recommended to our president that we stay with Xerox, simply because I grew to depend upon Monette's trustworthiness.

I highly recommend Monette and her products.

Sincerely,

A handwritten signature in cursive script that reads 'Joe Mills'.

Joe Mills  
Dean of Planning and Information Technology  
Trinity Valley Community College